

REMARKS

Applicant respectfully requests reconsideration of the present application in view of the foregoing amendments and in view of the reasons that follow.

Status of Claims:

Claims 1, 5 and 9 are currently being cancelled.

Claims 2, 3, 6, 7 and 10-12 are currently being amended.

Claims 13-15 are currently being added.

This amendment and reply adds, cancels and amends claims in this application. A detailed listing of all claims that are, or were, in the application, irrespective of whether the claims remain under examination in the application, is presented, with an appropriate defined status identifier.

After adding, canceling and amending the claims as set forth above, claims 2-4, 6-8 and 10-15 are now pending in this application.

Specification Amendments:

The specification has been amended to correct the minor error in the specification as noted on page 3 of the Office Action.

Double Patenting Rejection of Claims 11 and 12:

In the Office Action, claims 11 and 12 were rejected under 37 C.F.R. 1.75 as being substantial duplicative of each other. Applicant respectfully disagrees. In particular, while these claims recite similar subject matter, claim 11 recites that the communication connection is by remote computing, which is a feature not recited in claim 12. Accordingly, claims 11 and 12 are of different scope.

Claim Rejections – Prior Art:

In the Office Action, claims 1 to 12 were rejected under 35 U.S.C. § 102(e) as being anticipated by U.S. Patent No. 6,212,177 to Greene. This rejection is traversed with respect to the presently pending claims, for at least the reasons given below.

Initially, in response to the previous Office Action, Applicant argued that the present invention differs from the disclosure of Greene in such a point that the present invention comprised “incoming call display means for, when a connection operation is performed from

the telephone on the mobile turret side to the CTI device after start of the virtual turret on the second general-purpose personal computer, displaying an incoming call display showing on the virtual turret started on said second general-purpose personal computer that an incoming call is received by the CTI device from the telephone on the mobile turret side and also displaying a window for responding on the window to the incoming call of the telephone on the mobile turret side, and connecting means for, when responding on the window to the incoming call of the telephone on the mobile turret side, connecting a call between the telephone and the CTI device”.

However, the current Office Action considered that the above argument in the prior response was not persuasive since the above technique was allegedly identical to that disclosed in column 1, lines 51-60; column 2, lines 29-47; and column 3, lines 11-24 of Greene. Applicant respectfully disagrees.

Greene discloses a system in which a public line status information is displayed on a computer screen 22 of a personal computer 20 upon detection of an incoming call from a public telephone (other than a telephone 28 of a mobile turret side) through a public network 11 with respect to trader turrets 12, 13.

However, the invention as recited in presently pending independent claim 13 includes a processing that occurs before starting a mobile turret operation by remote computing, in which a designation button of the CTI device on a display screen of the second personal computer of the mobile turret side receives an incoming call (a connection requirement generation display) when detecting a connection requirement operation to the CTI device of the virtual turret side from a telephone of the mobile turret side (see Fig. 7, step S4), but not from the public telephone, and a response window (CTI application window) is displayed on a screen in order to show a presence or an absence of the response of the CTI device (see Fig. 7, step S5), and then, upon detection of a response connection operation on the response window (see Fig. 7, step S6), a communication connection is performed between the telephone of the mobile turret side and the CTI device of the virtual turret side, resulting in starting a connection operation by remote computing between the virtual turret side and the mobile turret side.

More specifically, according to the invention as recited in new claim 13, when the connection requirement operation is detected from the telephone of the mobile turret side to

the CTI device of the virtual turret side, not from the call of the public telephone, prior to start performing the connection operation by remote computing, the designation button of the CTI application device on the display screen of the second general-purpose personal computer of the mobile turret side receives the incoming display (connection requirement generation display), such that a user of the telephone of the mobile turret side can view the incoming display of the designated button in terms of the CTI device on the display screen of the second general-purpose personal computer of the mobile turret side (connection requirement generation display) to allow the user to recognize the connection operation to the CTI device of the virtual turret side prior to start performing the connection operation by remote computing.

As a result, such an advantageous result can be produced in that “a secure connection by remote computing (operational connection and voice connection) between the virtual turret side and the mobile turret side can be achieved in the mobile turret system of new claim 13.

In view of this, independent claims 1, 5 and 9 have been replaced with new independent claims 13-15, in order to clarify that the terminology of “incoming” should be interpreted as “before starting the connection operation, namely, prior to start performing the connection operation by remote computing.” Such features do not exist in the system of Greene.

In particular, Greene discloses a remote access system in which a data communication channel is established between a call platform composed of a telephone and a display section (the virtual turret side) and the other computer (the mobile turret side), and through this data communication channel by a remote computing via the internet and PSTN, channel state information relating to the call platform is transmitted to the computer to display the information on the screen of this computer display, and when a predetermined channel is selected by a mouse from the channel state information on the screen display, a voice call channel to the channel is secured so that a user of the computer can operate as if the user is operating the call platform while the user is away from the call platform.

However, since Greene is silent on a technical construction or a technical idea corresponding to an “incoming call display means” and a “connecting means” of the presently claimed invention, presently pending independent claim 13 (as well as its counterpart independent claims 14 and 15) are not anticipated by Greene. Further, with the above stated

construction, the presently claimed invention produces such an advantageous result that “a secure connection between the virtual turret side and the mobile turret side by remote computing (connection of operation system/voice system) can be established, which is not disclosed or suggested by Greene.

Consequently, the presently claimed invention differs great from the disclosure of Green in that “the connection requirement generation display indicative of the generation of the connection requirement from the telephone of the mobile turret side to the CTI device is displayed on the virtual turret activated on the second general-purpose personal computer when detecting the connection requirement operation from the telephone of the mobile turret side to the CTI device before starting the operation, namely, prior to start connection operation by remote computing, and the response window for responding the connection requirement from the telephone of the mobile turret side to the CTI device is displayed on the screen to allow the user to respond to the connection requirement on the response window, thereby establishing the communication between the telephone and the CTI device, resulting in establishing the connection by remote computing between the virtual turret side and the mobile turret side”.

Accordingly, new independent claims 13-15 are not anticipated by Greene. The presently pending dependent claims under rejection depend either directly or indirectly from either claim 13, 14 or 15, and are patentable for at least those reasons.

Conclusion:

Since all of the issues raised in the Office Action have been addressed in this Amendment and Reply, Applicant believes that the present application is now in condition for allowance, and an early indication of allowance is respectfully requested.

The Examiner is invited to contact the undersigned by telephone if it is felt that a telephone interview would advance the prosecution of the present application.

The Commissioner is hereby authorized to charge any additional fees which may be required regarding this application under 37 C.F.R. §§ 1.16-1.17, or credit any overpayment, to Deposit Account No. 19-0741. Should no proper payment be enclosed herewith, as by a check or credit card payment form being in the wrong amount, unsigned, post-dated, otherwise improper or informal or even entirely missing, the Commissioner is authorized to charge the unpaid amount to Deposit Account No. 19-0741.

If any extensions of time are needed for timely acceptance of papers submitted herewith, Applicant hereby petitions for such extension under 37 C.F.R. §1.136 and authorizes payment of any such extensions fees to Deposit Account No. 19-0741.

Respectfully submitted,

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